

At Lancaster Electro Bikes we want you enjoy your electric bicycle for many years to come. When selecting a supplier please ask these questions before trusting them with your hard earned money!

Has/ does the supplier:

1. Do they have all the relevant electrical approvals for the battery charger he is supplying? To ensure chargers sold in the Australian market are safe, they must comply with all electric approvals – don't forget they are going to plugged into a 240v wall socket!
2. Do they have C-Tick approval on the chargers they are selling. There are huge fines for supplying or using appliances that don't carry the c-tick mark. Again, for your safety, please ask!
3. Do they carry a comprehensive range of spare parts to service and repair your electric bicycle if and when required?
4. Is there a workshop and skilled technicians available to carry out any work on your electric bike.
5. Do they provide a comprehensive and genuine warranty with your purchase?
6. Remember – if a deal seems too good to be true- it probably is!